

July 10, 2021

Dear Valued Tenants,

Recently, a tenant was hurt by an un-attended dog in our community dog park. Fortunately, the tenant suffered minor cuts and bruise on the front arm, but was not bitten. As soon as management was notified of this incident, we have demanded the responsible tenant to remove the dog from our premise until further notice. Your safety is our highest priority.

Effective immediately, Pinefino LLC revised the house rules and pet addendum as follow, we expect all our tenants to comply with these new rules:

For pet owners:

- **Your pet must have appropriate leash and muzzle at all time whenever they are in the public area including but not limited to lobby, corridor and elevators. And they have to be attended by a competent adult.**
- **Your pet must have leash when they are community dog park. Muzzle is highly recommended.**
- **If you sense that your pet becomes too excited or aggressive, please remove them from the public area immediately.**

For non-pet owners:

- **If you sense certain pets exhibit aggressive behavior, please walk away from it and go to a safe place, and report to management regardless of hours. Call the authorities if you felt imminent danger or uncooperative pet owners.**

For management:

- **For the safety of our tenants, management has the absolute discretion to demand any aggressive pet removed from the premise immediately.**

Thanks you for your prompt attention in this matter. Please feel free to reach out to us if you have further questions.

Best Regards,
Pinefino LLC

